

Patient Bill of Rights

- The patient has the right to considerate and respectful care.
- The patient has the right to obtain from his physician complete current information concerning his/her diagnosis, treatment and prognosis in terms the patient can be reasonably expected to understand. When it is not medically advisable to give such information to the patient, the information should be made available to an appropriate person in his behalf. He/she has the right to know, by name, the physician responsible for his care.
- The patient has the right to receive from his/her physician information necessary to give informed consent prior to the start of any procedure and/or treatment. Except in emergencies, such information for informed consent should include but not necessarily be limited to the specific procedure and/or treatment, the medically significant risks involved, and the probable duration of incapacitation. Where medically significant alternatives for care or treatment exist, or when the patient requests information concerning medical alternatives, the patient has the right to know the alternatives.
- The patient has the right to refuse treatment and/or to change physicians and to be informed of the medical consequences of his action.
- The patient has the right to every consideration of his/her privacy concerning his/her own medical care program. Case discussion, consultation, examination and treatment are confidential and should be conducted discreetly. Those not directly involved in his/her care must have the permission of the patient to be present.
- The patient has the right to expect all communications and records pertaining to his/her care be treated as confidential.
- The patient has the right to expect that within its capacity, the center will provide evaluation, service and/or referral as indicated by the urgency of the case. When medically permissible the patient may be transferred to another facility only after he/she has received complete information and explanation concerning the needs for and the alternatives of such a transfer. The institute to which the patient is to be transferred must first have accepted the patient for transfer.
- The patient has the right to obtain information as to any relationship of this facility to other health care and educational institutions as far as his/her care is concerned. The patient has the right to obtain information as to the existence of any professional relationships among individuals, by name, who are treating him/her. The patient has the right to be advised if the center proposed to engage in or perform human experimentation affecting his/her care or treatment. The patient has the right to refuse to participate in such research projects.
- The patient has the right to expect reasonable continuity of care. He has the right to know in advance what appointment times and physicians are available and where. The patient has the right to expect this facility will provide a mechanism whereby he/she is informed by his physician or a delegate of the patient's continuing health care requirements following discharge.
- The patient has the right to examine and receive an explanation of his bill, regardless of source payment.
- The patient has the right to know our facility rules and regulations and how they apply to his/her conduct as a patient.
- The patient has a right to receive care in a safe environment, free from all forms of abuse, neglect and harassment. The patient has a right to contact the Kansas Quality Improvement Organization or the state survey agency to discuss the quality of care received at this facility:

The Kansas Foundation for Medical Care, Inc.
2947 Wanamaker Drive
Topeka, KS 66614-4193
Toll-Free (800) 432-0770
kmishler@kfmc.org

Kansas Department of Health & Environment
Director - Bureau of Child Care & Health Facilities
1000 SW Jackson, Suite 200
Topeka, KS 66612-1365
Complaint Hotline: (800) 842-0078

Office of Medicare Beneficiary Ombudsman: <http://www.cms.hhs.gov/center/ombudsman.asp>

Patient Responsibilities

- It is the patient's responsibility to fully participate in decisions involving his/her own health care and to accept the consequences of these decisions if complications occur.
- The patient is expected to follow up on his/her doctor's instructions, take medications as prescribed, and ask questions concerning his/her own health care as he/she feels necessary.
- It is the patient's responsibility to provide complete and accurate information to the best of his/her ability about his/her health, medications routinely taken (including but not limited to over-the-counter medications and dietary and herbal supplements), and any allergies and sensitivities, including previous reactions to anesthesia.
- The patient is expected to provide a responsible adult to transport him/her home from the facility and remain with him/her for 24 hours, if such follow-up is required by his/her provider.
- The patient will inform his/her provider about any living will, medical power of attorney, or other directive that could affect his/her care.
- The patient is expected to accept personal financial responsibility for any charges not covered by his/her insurance.
- The patient will be respectful of all health care providers and staff, as well as other patients.

Advance Directives

Fry Eye Surgery Center is an outpatient surgery center that performs only elective surgeries and performs no high-risk surgeries. It is the policy of Fry Eye Surgery Center not to acknowledge advance directives of any patient while in this facility. If you have an advance directive, it will not be honored while you are a patient in this facility.

Physician Financial Interests and Ownership

Dr. Eric Fry and Dr. William Clifford have common ownership of Fry Eye Surgery Center.